



April 19, 2021

To Our Program Registrants,

This past spring, we could not have foreseen the changes that would come to our team, and we thought that we would all be back to business as usual in a few months. After over a year since the Zoo closed and programs were cancelled, we are still seeing changes. Some programs are back, while others are not.

Field Trips

All school groups can register for field trips. There are no restrictions on group sizes. We ask that all guests 6 years and older wear a mask, and for groups to split into smaller groups of 10 or less. Close Encounters will be back for the 2021-22 school year.

Zoo on the Move

After careful deliberation and discussion about future staffing and animal availability, the Education Department has made the difficult but necessary decision to indefinitely suspend the in-person Zoo on the Move program. School and Community Groups can register for our Virtual Zoo on the Move or Wild Chats, or for field trips to the Zoo. Close Encounters will be back for schools for the 2021-22 school year. If you received a credit for a Zoo on the Move it can be used for these and other education programs.

Overnight Adventures

Overnight Adventures are temporarily on hold, but we are hopeful that they will be back by fall 2021. New evening-only programs are being developed. Family and Adult Sunset Safaris are currently available. Groups looking to do an evening program should contact us at 513-559-7730. If you received a credit for an Overnight Adventure, it can be used for Evening Programs, field trips, virtual programs, or Camp and Zoo Troop.

Camp and Zoo Troop

All Camps and Zoo Troop programs are back as usual. See our webstore to register. Credits can be applied on the final payment screen.

We cannot refund for past cancelled programs. Thank you for your patience and understanding. We know this past year has not been easy for you. We look forward to seeing you all through our virtual programs and at the Zoo.