



CORE VALUES

Cincinnati Zoo & Botanical Garden

COLLABORATIVE RELATIONSHIPS

- Promotes proactive, open communication across all levels/ departments
 - Actively listens to and values others' questions, concerns, and ideas
 - Meets face-to-face and fosters open discussions
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POSITIVITY & ENERGY

- Displays a positive attitude under all circumstances
 - Is passionate and energetic
 - Makes time to celebrate success
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ACCOUNTABILITY, MUTUAL TRUST & RESPECT

- Ensures expectations are well understood and holds self and others accountable
 - Holds self to high standards and always tries to do the right thing
 - Treats others with respect
 - Practices DWYSYWD (Do what you say you will do)
 - Acknowledges mistakes and learns from them
 - Takes ownership of problems/projects and shepherds the process to resolution
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PROGRESSIVE THINKING

- Challenges the status quo in respectful and productive ways
 - Is a self-directed learner and strives to continuously further own knowledge
 - Demonstrates relentless pursuit for improvement
 - Thinks creatively; is willing to look for new and innovative ways to do things
 - Learns from others, both internally and externally
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PRIDE, PASSION, & SENSE OF OWNERSHIP

- Demonstrates respect and care for the living collection
- Goes the extra mile to ensure the visitor has a great experience every visit
- Is always an advocate for the Zoo with all audiences
- Shows strong personal ownership of the Zoo and careful stewardship of its resources