

The **Cincinnati Zoo & Botanical Garden**, is committed to welcoming all visitors, and complies with the ADA regarding service animals. Therapy or emotional support animals are not permitted at the Zoo.

Some areas of the Zoo have been observed as dangerous or stressful to either Zoo animals or service animals. These have been designated as restricted (service animals are not permitted) or sensitive (service animal owners should be aware of animal behaviors and adjust viewing accordingly). The Zoo reserves the right to designate areas as restricted or sensitive without prior notice if a service animal's presence is demonstrated (through prior or current situations) to cause a Zoo animal undue stress or anxiety, or as a result of new births, breeding behavior, or new animals in habitats.

For the health and safety of our visitors, staff, Zoo animals, and visiting service animals:

- Service animals must be harnessed, leashed, or tethered.
- Service animals are expected to stay off rock barriers, keep all paws on the ground at Zoo habitats, and not bark at Zoo animals.
- Service animals should be kept at least 10-feet away from Zoo animals presented with interpreters or walking outside of habitat space, including giraffe deck. Direct contact between Zoo animals and service animals is prohibited.
- Service animals can relieve themselves in any garden areas. The owner is responsible for removal of waste.
- Care and supervision of service animals is solely the responsibility of the owner.

Per the ADA, service animals may be excluded if their presence alters the nature of the Zoo's services or if the animal is out of the owner's control.

If you would like to enter a restricted area, please call 513-475-6198. A Zoo staff member can hold on to your service animal for you.

RESTRICTED AREAS	Roo Valley
	Gorilla World
	Butterfly Aviary
	In the World of the Insect
	Wings of Wonder
	Bird Experience (Memorial Day to Labor Day)
	Galapagos Tortoise Yard (Summer Only)
	Goat Yard
	In the Children's Zoo
	Wolf Woods
Jungle Trails	
Free Flight Aviary	
Cheetah Encounter	
Giraffe Feeding (Summer to Early Fall)	
SENSITIVE AREA	Night Hunters
	Cat Canyon/ Cougar
	Birds of the World
	Blakely's Barnyard Bonanza
	African Lion Habitat
	Meerkat Habitat



FIRST AID Call Zoo Security at (513) 475-6112 and give your location to dispatcher.	RESTROOM	NURSING AREA	FOOD SERVICE Base Camp Café is open year-round. All others are open seasonally, and are weather-dependent.
WELCOME CENTER	FAMILY RESTROOM	PEDESTRIAN ENTRY/EXIT	SENSORY-FRIENDLY RESTROOM
TICKETING & MEMBER SERVICES	WHEELCHAIR/STROLLER RENTAL	PLAYGROUND	RESTROOM WITH ADULT CHANGING TABLE
ATM	WATER BOTTLE REFILL	GIFT SHOP	