

CALLING ALL PARTY ANIMALS FAQ:

Can I bring outside food for my party?

All food must be provided by the Cincinnati Zoo's Caterer, SSA. However, any desserts, cakes, or goodie bags may be provided by the birthday host from an outside vendor.

***Please provide us with any allergies prior to the party.**

What ages are parties suited for?

Our parties are best suited for children ages 3 to 10. You may book this party for an adult, but the programming is based on children and is not adjustable. For a more customized experience, please reach out to privateevents@cincinnati-zoo.org.

Can I bring decorations?

Yes! The only restrictions are balloons, piñatas, confetti/glitter, and thumbtacks.

***Please note that we do not provide decorations for your party.**

Recommendations: sustainable table covers, themed paper plates/cups, and fun party favors.

Am I able to add extra time to my party?

Possibly! The party host will have access to the reserved room 30 minutes before the event rental begins. There is a \$50 charge for every extra 30 minutes you add on. **This must be discussed and confirmed prior to your party day.** Day-of extensions are \$100 per 30 minutes.

Will an animal encounter be included?

"Calling All Party Animals" parties include a small animal visit! This consists of snakes, lizards, and turtles/tortoises. ***DISCLAIMER*** You will not be able to choose an animal for your party—it is up to which animal wants to come out that day! You can suggest an animal, but it is not guaranteed. You are welcome to swap your encounter for 20 giraffe feeding vouchers to use at your leisure.

If my guests have a Zoo membership, do I need to purchase them a ticket?

No, members do not have to pay anything extra for Zoo entry. They will be able to enter the Zoo how they normally would.

Where will my guests and I park?

The host of the party will be able to park in the Education Building parking lot, along with one other VIP car. All other party guests can park in any of the Zoo's parking lots or have the option of street parking.

Contact Us:
birthdays@cincinnati-zoo.org or 513-475-6142

Official Birthday Party Sponsor:



CALLING ALL PARTY ANIMALS FAQ:

Can I have more than 30 people in the Discovery Forest classroom?

No, the Discovery Forest party room can only fit 30 people (children and adults). If your party will have more than 30 people, we recommend booking the Frisch's Theater.

What should I bring?

We encourage you to bring your own dessert, themed tablecloths, a camera, and something to take any leftover food home with you!

Can I bring my own activities?

Yes! You are welcome to bring your own games and activities for your party. However, we do recommend purchasing our party game packages!

Can I get into the party room early?

As the party host, you will receive a complimentary 30 minutes to set-up for your party. Any additional time beyond that will accrue an additional charge and will need to be communicated prior to the party date.

Are there food options available for guests with food sensitivities?

If you or your guest have a food allergy or sensitivity, please contact us to discuss your options.

What is the cancellation policy for birthday parties?

If you cancel within 2 weeks of your party, you will be responsible for all catering and add-ons ordered. If you cancel more than 2 weeks out from your party date, you will not be charged for your catering and add-ons ordered. However, your deposit is non-refundable.

How will my guests receive their tickets?

Your guests will be able to walk straight to the front entrance and say they are here for your party. They will then be given their admission and parking ticket. They do not need to wait in the ticketing line.

What time will the animal appearance arrive?

The animal appearance will arrive around 12:15 or 12:30pm depending on your party time.

What time will my food be delivered?

Food will be delivered at the beginning of your party.

CALLING ALL PARTY ANIMALS FAQ:

When will I have to make the final payment for the party?

Your final payment will need to be made when you place your final order for your party. Your final order will be due no later than 2 weeks before your party.

What does the party game package include?

The party game package includes the Hungry, Hungry Fiona game, Place the Party Hat on the Elephant, party placemats, coloring sheets + crayons, and a scavenger hunt through Discovery Forest.

I really want one of the party game options, but don't need the rest.

Can I purchase one of them separately?

Yes! We can assist you with adding a specific game to your order. Please reach out to birthdays@cincinnati-zoo.org for assistance.

How many tables will I receive for my party in Discovery Forest?

You will be given 3 tables for dining surrounded by chairs and 2 tables for food and presents. We provide 6 ft rectangular tables. If you want to add more, there may be an additional charge.

Will a caregiver need to be present with the child?

While we encourage a parent to stay with their child during the party, there only needs to be 1 adult present per every 7 children while in the Zoo.

What will the "itinerary" for the 2-hour party be?

The time is your own! Food will be delivered at the start of your party and an animal appearance will arrive about halfway through the party. There is plenty of time for you to play games, eat dessert, and open gifts.

What if we are late for our party time?

If you are late for your party time, we will not be able to extend the time in the end. Each party booking is allotted 2 hours only.