

Let's Get Wild FAQ:

Does Zoo-It-Yourself have a party coordinator?

No, Zoo-It-Yourself does not include a party coordinator. However, our team at our Welcome Center will be happy to assist you with anything you may need. You will also have the phone number to contact our Ticketing team with any questions.

What if I want to add food?

While we are unable to provide food for your party, you can pre-order pizzas to be picked up from the Base Camp Café. You are also welcome to purchase Zoo Bucks. Zoo Bucks make for a seamless check out process to order food from our Hops Beer Garden, Base Camp Café, and more! Please visit our main website to see what food or drink items you are allowed to bring inside the Zoo.

Does my party include an animal encounter?

No. The Zoo-It-Yourself package does not include an animal encounter. However, you are welcome to look into any of our private and public animal encounters viewable on our website. If you do purchase a private encounter, please ensure your party time does not conflict with your encounter time.

Does my party include a face painter?

No. The Zoo-It-Yourself package does not include a face painter. If you are interested in having your face painted, there are booths located in Vine Street Village and near the Train Station.

Can I bring decorations?

Yes, you can! However, balloons, piñatas, confetti/glitter, banners, streamers, paint, and thumbtacks are prohibited in the Cincinnati Zoo. We do not provide decorations for your party. Please be sure to clean up all decorations and trash after your birthday party! Trash and recycling cans will be near your outdoor party space.

Recommendations: table covers, themed paper plates & cups, fun & safe party favors. You will receive 2 rectangular tables (6ft x 2.5ft) in your space if you would like to purchase tablecloths.

If my guests have a membership, will they have to pay extra?

No, members do not have to pay anything extra for Zoo entry. They will be able to enter the Zoo as they would on a normal day.

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How do I access the customizable invitation?

The customizable invitation will be sent to you upon booking as an editable word document. If you have any trouble accessing that, we are happy to help you with that editing process.

How many people can I have at my party?

Our usual outdoor party space, Lale'enok, comfortably accommodates about 20–30 guests. However, the birthday party package includes admission for only 10 people. If you'd like to invite more guests, you can purchase additional tickets either when booking your party or afterward by contacting our birthday parties' team.

How will I receive my tickets?

Tickets will be sent digitally to the original booking person, unless otherwise discussed. Tickets can be redeemed at the turnstiles by scanning the QR codes and tickets can also be used at the rides.

What days are Zoo-It-Yourself parties available?

Zoo-It-Yourself parties are available any day of the week from May through October, we will just need to confirm availability. Please contact the birthday team for scheduling information.

What if I need something the day of my party?

If you need something the day of your party, please head to the Welcome Center located in Vine Street Village or call the day-of phone number we've provided you!

Can I bring in party games?

Yes, you are welcome to bring in activities for your group! You will also receive a Zoo-wide birthday scavenger hunt upon booking. Please ensure all game pieces are picked up by the end of your party.